

TNGS ACADEMIA INTERNACIONAL

LOALVIC SPORTS, S.L. · Tax ID (CIF) B56345127 · Valencia (Spain)

TERMS AND CONDITIONS

Residential football programmes · Season 2026-2027

Version 1.1 · 23 October 2026 · English translation. In case of discrepancy, the Spanish version prevails.

1. Service provider

- 1.1 The service is provided by LOALVIC SPORTS, S.L. («TNGS» or «the Academy»), Tax ID B56345127, registered office at C/ Marqués de Zenete 17, piso 4, puerta 8, 46007 Valencia (Spain), which operates the TNGS Academia Internacional brand. Contact: manager@tngs.es.
- 1.2 These terms apply to all Academy programmes booked through the website, by email or by any other means. The specific terms of each written proposal prevail over these terms where they differ.

2. Who the programmes are for and who signs

- 2.1 The programmes are for players aged 13 and over.
- 2.2 Players of legal age sign the contract themselves. If the player is a minor, the contract is signed by their parent or legal guardian. In these terms, «the family» means the person who signs the contract. Whoever signs on behalf of a minor declares that they hold parental responsibility or guardianship and, if shared, that they have the consent of the other parent.
- 2.3 The family guarantees that the information and documents provided are true and complete.

3. Programmes and what they include

- 3.1 Closed programmes: 1 week (TNGS Week), 1 month, 3 months, 6 months and the full 10-month season. What each programme includes and its price are those of the price list in force on the booking date, which is given to the family before payment and forms part of the contract.
- 3.2 Not included: flights and travel to Valencia, personal expenses, tournaments and trips not listed in the programme (e.g. MICFootball), or consular and immigration fees unless the programme states otherwise.
- 3.3 The player stays at the El Prat School residence (Llíria) and must follow its internal rules, which are given to the family before arrival.
- 3.4 Training with clubs, official competition and federation registration depend on the rules of the federation and of each club. TNGS arranges the player's integration but does not guarantee a specific club, category or playing time.

4. Application, admission and booking

- 4.1 The family submits the application. TNGS reviews it, may hold a video call with the player and the family, and sends a written proposal with the programme, dates and payment schedule.
- 4.2 The place is booked when TNGS receives the first payment (or the deposit) and the family accepts these terms. TNGS confirms the booking in writing.
- 4.3 Residence places are limited and allocated in order of booking.

5. Price and payment

- 5.1** Prices are in euros, per player, taxes included. Payment by bank transfer to LOALVIC SPORTS, S.L. and, once online payment is available on the website, also by card (international cards accepted). Any bank or currency-exchange fees on the family's side are paid by the family.

Programme	Payment schedule
1 week, 1 month and 3 months	50% on booking and 50% before arrival.
6 months	50% before arrival and the rest in 2 payments during the stay, on the dates in the proposal.
Season (10 months)	€5,000 deposit on confirming the place and the rest in the instalments of the proposal, all before the programme starts.

- 5.2** Siblings: 10% discount for the second player and following. If a player who has done the TNGS Week or a short stay then books the 2026-27 season, the amount paid is deducted from the season price.
- 5.3** If a payment is not made on time, TNGS will request it in writing and give 10 days to pay. If it is not paid before arrival, the player cannot join. If non-payment occurs during the stay, TNGS may suspend the programme after that period, notifying the family, who will arrange and pay for the player's return.
- 5.4** Each payment is invoiced by LOALVIC SPORTS, S.L.

6. Visa and documents

- 6.1** The family is responsible for the player having a valid passport and the entry and stay documents required for their nationality. Depending on nationality, stays of up to 90 days may not require a visa.
- 6.2** For the full season, TNGS manages the student visa application through its lawyer, with the documents provided by the family. For the other programmes, TNGS provides the invitation letter and the necessary information.
- 6.3** Visa decisions are made only by the authorities. TNGS does not guarantee that a visa will be granted or how long it will take.

7. If the visa is refused

- 7.1** Before arrival: if the visa is refused and the family sends us the decision within 15 days of receiving it, TNGS refunds everything paid, minus the visa management costs and bank fees.
- 7.2** Visa management costs: for the full season, €2,500 (lawyer, documents, translations, fees and procedures). For short stays, only the fees and third-party costs actually paid and documented.
- 7.3** If the player is already in Spain, there is no refund even if a renewal or extension of the visa is refused.
- 7.4** There is no refund if the refusal is due to the family or the player: false or incomplete documents, missing an appointment, applying late or not following the instructions of TNGS or its lawyer.
- 7.5** Refunds are made within 30 days of TNGS receiving the decision, using the same payment method.

8. Cancellation by the family

8.1 Cancellations must be sent in writing to manager@tngs.es. The date of receipt applies.

Programme	Refund
1 week, 1 month and 3 months	Up to 30 days before arrival: everything is refunded except 50% of the booking payment. Less than 30 days before arrival, or no-show: no refund.
6 months	Up to 30 days before arrival: everything is refunded except the 50% paid on booking. Less than 30 days before arrival: no refund of amounts paid; later payments are not charged.
Season (10 months)	Cancellation must be notified at least 60 days before the start. In that case, the instalments paid are refunded, except the €5,000 deposit, which is non-refundable. With less than 60 days' notice, or no-show: no refund.

8.2 Once the programme has started, if the player leaves by their own or the family's decision, no refund is made and pending payments for the contracted period remain due.

8.3 Exception: serious injury or illness, certified by a medical report, that prevents the player from continuing. In that case, the full months remaining from the date of the report are refunded, minus 1 month's notice.

8.4 As these are accommodation services and sports and leisure activities for specific dates or periods, the 14-day right of withdrawal does not apply (article 103.I of the Spanish General Law for the Protection of Consumers and Users).

9. Cancellation or changes by TNGS

9.1 If TNGS cannot provide the programme for reasons attributable to it, it refunds 100% of the amount paid for the part not provided.

9.2 TNGS may change schedules, coaches, club or facilities for organisational reasons, keeping the content and quality of the programme. Significant changes are notified to the family in writing.

9.3 In case of force majeure (pandemic, border closures, decisions by the authorities, natural disasters), TNGS will offer to postpone the programme or refund the part not provided, minus costs already incurred and documented.

10. Rules of conduct

10.1 The player must respect teammates, coaches, residence and club staff, and follow the schedules, the residence rules and the rules of each club.

10.2 Serious misconduct: consumption or possession of alcohol, tobacco or drugs; violence, bullying or discrimination; leaving the residence without permission; intentional damage; or repeated minor misconduct after the family has been warned.

10.3 Serious misconduct may lead to expulsion from the programme without refund. TNGS will inform the family first, who will arrange and pay for the player's return. The family pays for any damage caused.

11. Health, insurance and minors

11.1 The family informs us at registration of any illness, allergy, injury, medication or special need of the player, and gives express consent for TNGS to process this data only to look after the player's health and safety.

11.2 Programmes include the health insurance stated in the price list. If the visa requires specific insurance, the family must have it in place.

11.3 In a medical emergency, TNGS informs the family immediately and acts on medical advice. The family authorises any necessary urgent medical care.

11.4 All staff hold a clear certificate from the Spanish Central Register of Sex Offenders and follow the LOALVIC SPORTS child protection protocol (Organic Law 8/2021). TNGS is the organisation responsible for the programme and the family's point of contact during the stay.

11.5 If the player is a minor, outings outside the programme, trips and stays with third parties require the family's written authorisation. Players of legal age must also follow the residence schedules and rules.

12. Image rights and data protection

12.1 The use of the player's image is authorised separately, in the image authorisation form, for each use (social media, website, materials and internal use). Without that authorisation, nothing is published.

12.2 Data controller: LOALVIC SPORTS, S.L. Purpose: managing admission, the programme, visas, payments and the relationship with the family. Legal basis: the contract and, for health data, express consent. Data is only shared with those needed for the programme (residence, school, club, federation, insurer, lawyer and public authorities). It is kept for the duration of the relationship and the legal retention periods. The family may exercise its rights of access, rectification, erasure, objection, restriction and portability by writing to manager@tngs.es, and may complain to the Spanish Data Protection Agency (AEPD).

13. Complaints and applicable law

13.1 Questions and complaints are handled at manager@tngs.es. Official complaint forms are available to families.

13.2 These terms are governed by Spanish law. For any dispute, if the family is a consumer resident in the European Union, the courts of their place of residence have jurisdiction; in all other cases, the courts of Valencia.

14. Acceptance

14.1 By paying the booking or signing the proposal, the family declares that it has read and accepted these terms and the price list in force. TNGS sends a copy by email.

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